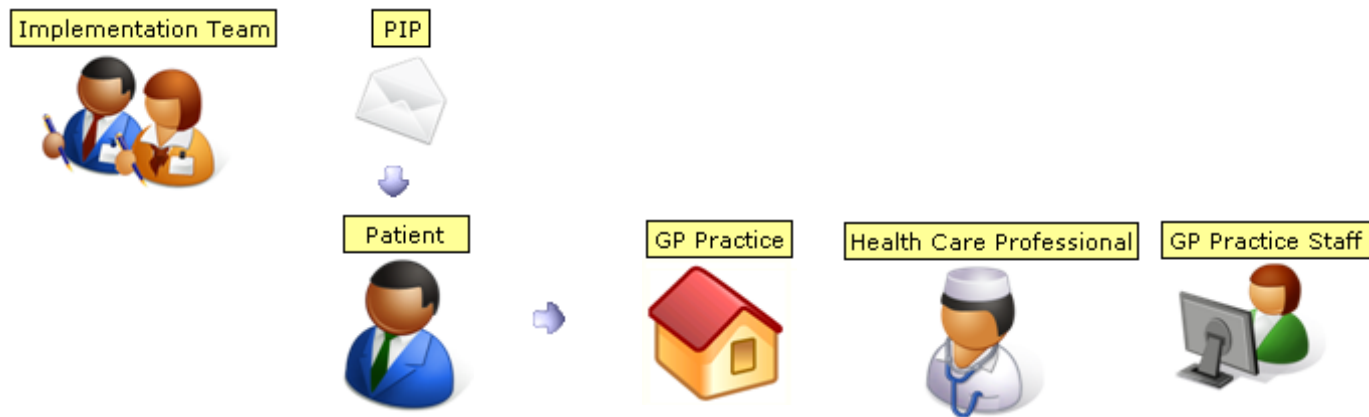


SCR Business Process: 2 – Assisting Patients with their choices around the Summary Care Record



Purpose: The patient has received documentation as part of the SCR Public Information Programme. The patient may wish to contact their Practice for more information or to ask for a specific choice to be recorded



Having received the PIP materials the patient contacts their GP Practice to find out more information or express a choice.

Healthcare Professional and /or Practice Staff assist the patient by answering patient's questions

Question



Does the Patient request to view the proposed content of their SCR

Yes

Action



Refer to Protocol 1

No

Question



Does the Patient wish to record a choice for having a Summary Care Record?

Yes

Action



Store choice on local system



No

End



A National opt out form is available - Local processes may require the use of this form, if the patient wishes to opt-out. If this is the case – follow local processes.

Under the implied consent model Patients are not required to give express consent, but some may wish to.

For reference – if a patient contacts a practice that has not already begun its PIP, the patient should be directed to the SCR Website, NCRS Helpline or Local PCT resource.